CARE INSTRUCTIONS

Please follow these instructions to look after your product and preserve the warranty.

Studio Ore products are handcrafted from solid brass and stove enameled to give a coloured finish.

Clean your product regularly with warm water or a mild pH-neutral liquid soap and polish with a soft cloth. Residue from products such as toothpaste and shower gel can cause stains so make sure to rinse fittings with clean water after use.

Never use cleaning agents that contain abrasives, harsh chemicals, alcohol or other solvents. Avoid cleansers that include wax as these will leave shiny areas on the surface. Refrain from using cloths or sponges that may scratch your product such as





Please ask your plumber to take care when handling the products. Enamel is a brittle finish that may chip or scratch if not handled with care. Grease, plaster, tile grout and other building materials may permanently damage your product.

Whilst we endeavour to create products of the highest quality, the hand finished nature of the products means there may be small differences in the finishes of each piece. If your order arrives damaged or defective please contact your supplier prior to installation.

NEED HELP?

We hope you are extremely happy with your product. If you have any questions or need spare parts please contact your supplier.