

CARE INSTRUCTIONS

Please follow these instructions to look after your product and preserve the warranty.

Studio Ore products are handcrafted from solid brass, which is polished and left unlacquered. This allows them to age naturally and gain a characterful patina over time.

The humid environment of a bathroom or kitchen will accelerate the ageing process and our products are usually beautifully aged after 8 weeks of use. If you wish to preserve the supplied polished finish then a metal polish, such as Brasso, can be used to remove tarnishing.

Clean your product regularly with warm water or a mild pH-neutral liquid soap and polish with a soft cloth. Residue from products such as toothpaste and shower gel can cause stains so make sure to rinse fittings with clean water after use.

Never use cleaning agents that contain abrasives, harsh chemicals, alcohol or other solvents. Avoid using cloths or sponges that are unsuitable for polished metallic surfaces such as scouring pads or steel wool.



MADE IN ENGLAND



CAUTION · TAKE NOTE

Please ask your plumber to take care when handling the products. Brass is a soft metal and will scratch easily. Grease, plaster, tile grout and other building materials may permanently damage your product.

Whilst we endeavour to create products of the highest quality, the hand finished nature of the products means there may be small differences in the finishes of each piece. If your order arrives damaged or defective please contact your supplier prior to installation.

NEED HELP?

We hope you are extremely happy with your product. If you have any questions or need spare parts please contact your supplier.